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IWK customer wins car for paying on time



Faizal (sixth from left) with the winners of the contest during the prize-giving ceremony at IWK Pantai 2 Regional Sewage Treatment Plant.

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PAYING his sewerage bills online paid off for Mohd Hafiz Hazalpah, 35, as he drove home in a Perodua Myvi.

Mohd Hafiz was named the grand-prize winner of Indah Water Konsortium's (IWK) "Pay and Win" through a random computer selection process.

"This is the first time I won such a prize," said the self-employed father during the prize-giving ceremony at Pantai 2 Regional Sewage Treatment Plant in Pantai Dalam, Kuala Lumpur.

He encouraged other IWK consumers to pay their bills on time. "We should pay for the service rendered by IWK," he said.

IWK chief executive officer Faizal Othman said one of their main challenges was the rising operations cost because of the low charges and large outstanding bills.

"IWK only charges RM8 per month or RM96 per year. And we have maintained this low fee since 1997. If we take into account the inflation rate, the cost should have gone up substantially," he said. Faizal stressed that IWK was committed to providing the best service to all of its 25 million consumers.

To encourage more customers to pay their bills on time, IWK introduced the e-bill service in April. "We have received 80,000 registered users," added Faizal, who was confident the number would increase.

The second round of the contest, which ran from May to August, saw more than 90,000 entries. "We hope more consumers will appreciate our role in ensuring an efficient sewerage system," said Faizal.

A total of 10 other lucky customers received a 4D/3N holiday to Osaka, Japan.