



KERATAN AKHBAR

SURAT KHBAR	:	THE SUN		
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JABATAN	:	TNB		
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Check with TNB to prevent unauthorised entry, public told

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KUALA LUMPUR: Residential property owners can contact Tenaga Nasional Bhd (TNB) to confirm the identity of smart meter installers to prevent entry by impersonators.

TNB Advanced Metering Infrastructure project director Mohamed Ghous Ahmad said that in areas where smart meter installation will be carried out, every house

owner will be informed and a request for an appointment will be made. "For strata homes such as condominiums and apartments, the resident association or building management will be informed before an installation is carried out," he said.

Mohamed Ghous said the homeowner has the right to bar anyone suspicious, such as someone

who does not wear the TNB uniform and cannot produce an identification card.

He said it is compulsory for every worker to wear an orange uniform or vest, and produce a document to confirm their identity.

He said a team comprising two trained and certified workers, either TNB personnel or contractor staff,

would be installing the smart meter. "Consumers can contact the TNB Careline at 1-300-88-5454 if they are doubtful and keen to obtain confirmation," he said.

The installation of smart meters, which is being implemented actively in the Klang Valley, is free of charge and would take about an hour.

Mohamed Ghous added the

reading of the smart meter is accurate as every meter has been tested and calibrated based on SIRM standards, complies with regulations under the Weights and Measures Act, Ministry of Domestic Trade and Consumer Affairs, and has undergone the certification processes and received a valid certificate of approval from the Energy Commission. - Bernama