



KEMENTERIAN TENAGA DAN SUMBER ASLI

# KERATAN SURAT KHABAR

|              |   |                   |            |   |   |
|--------------|---|-------------------|------------|---|---|
| SURAT KHABAR | : | THE SUN           |            |   |   |
| TARIKH       | : | 6/7/2021 (SELASA) | MUKA SURAT | : | 3 |
| JABATAN      | : | TNB               |            |   |   |

## Electricity Bill Discount for TNB Customers under the National People's Well-Being and Economic Recovery Package (PEMULIH)

In view of the Malaysian Government's announcement regarding the **National People's Well-Being and Economic Recovery Package (PEMULIH)** on 28 June 2021, electricity bill discounts will be given to targeted groups based on their total monthly electricity consumption for a period of **three months beginning 1 July 2021 until 30 September 2021** as below:

| Non-Residential Customers   |   | Residential Customers (Tariff A- Domestic)   |
|---|---|--|
| <b>10% discount for the total monthly electricity consumption (1 October - 31 December 2021) for the six selected commercial sectors</b>  | <b>5% discount for the total monthly electricity consumption for Small &amp; Medium Enterprise (SME) under tariff categories</b>          | <b>Up to 40% discount for residential customers based on total monthly electricity consumption</b>   |
| <ul style="list-style-type: none"> <li>Hotel Operators</li> <li>Travel &amp; Tour Agencies</li> <li>Shopping Malls</li> <li>Convention Centres</li> <li>Theme Parks</li> <li>Local Airline Offices</li> </ul> | <ul style="list-style-type: none"> <li>Commercial Tariff B</li> <li>Industrial Tariff D</li> <li>Specific Agriculture Tariff H</li> </ul> | <ul style="list-style-type: none"> <li><b>40% discount for bills RM43.60 and below (1kWh - 200kWh)</b></li> <li><b>15% discount for bills RM43.93 until RM77.00 (201kWh - 300kWh)</b></li> <li><b>10% discount for bills RM77.52 until RM231.80 (301kWh - 600kWh)</b></li> <li><b>5% discount for bills RM232.35 until RM395.60 (601kWh - 900kWh)</b></li> </ul> |

**Notes:**

- We are continuously taking necessary steps to ensure the smooth implementation of the PEMULIH Electricity Bill Discount.
- Therefore, customers will be able to see the discount in their bills, beginning 13 July 2021.
- For customers who usually receive their bills between 1 - 14 July 2021, the discount for July 2021 will be included in their August 2021 bill.
- Customers who receive their July 2021 electricity bills will enjoy a discount according to the number of days of usage in July 2021.
- A 70% discount for the total monthly electricity consumption (1 July - 30 September 2021) will be given to the six selected commercial sectors under the PEMULIH Plus initiative.

### IMBALANCE COST PASS-THROUGH (ICPT) REBATE

All TNB customers will also continue to enjoy the ICPT rebate of 2 sen/kWh for the total electricity consumption for a period of six months beginning 1 July until 31 December 2021.

### TNB'S EXTENDED AID

- No electricity supply disconnection:**
  - During the Movement Control Order (MCO) 3.0 Phase 1 for all TNB customers
  - Until 30 September 2021 for eligible residential customers with arrears not exceeding six months
- Easy Payment Plan** is offered to eligible residential customers until 31 December 2021
- For customers who subscribe to the Easy Payment Plan, Late Payment Surcharge will not be applied.

For more information:  
 Visit PEMULIH Discount FAQ at [www.tnb.com.my/mco/pemulih](http://www.tnb.com.my/mco/pemulih) | TNB CareLine 1-300-88-5454  
 Email to [tnbcareline@tnb.com.my](mailto:tnbcareline@tnb.com.my) | Facebook TNB CareLine | Twitter @Tenaga\_Nasional (24 hours)

[www.tnb.com.my](http://www.tnb.com.my)